

The undersigned _____ Ferretti Daniela _____

Declares that, in the event of false statements, the creation or use of false documents, she shall be subject to the penalties provided for by the Italian Criminal Code and the relevant special laws, pursuant to Article 76 of Presidential Decree No. 445/2000. Furthermore, should any verification reveal that the declarations made are untrue, any benefits obtained on the basis of such declarations shall be forfeited pursuant to Article 75 of Presidential Decree No. 445/2000.

Personal Information

Name / Surname	Daniela Ferretti
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E-mail	daniela.ferretti@cert.ordine-opi.it Daniela.Ferretti@ausl.re.it
Nationality	Italian
Date of birth	07/07/1973
Sex	Female

**Desired occupation /
Occupational field**

Professional Experience

Dates	October 2022 -
Occupation or position held	Full-time Permanent Occupational Health Nurse
Main activities and responsibilities	Monitoring and management of occupational health and hygiene aspects relating to employees and equivalent personnel.
Name and address of employer	Azienda USL di Reggio Emilia – IRCCS, Via Amendola 2, 42122 Reggio Emilia, Italy.

Type of business or sector	Collaborate with the Occupational Physician and colleagues from the Prevention and Protection Service to promote workplace health through health education, data and information management, and targeted interventions aimed at identifying the health needs of employees and equivalent personnel, both during pre-employment assessments and periodic health surveillance. Quality Manager and Training Manager for the Occupational Health Service. Appointed to facilitate healthcare authorization procedures for healthcare facilities within the Azienda USL of Reggio Emilia – IRCCS, excluding the Santa Maria Nuova Hospital departments. Since 2020, Adjunct Teaching Assistant (Cultore della Materia) for the Nursing Care Safety course in the Bachelor's Degree Programme in Nursing, University of Modena and Reggio Emilia (Reggio Emilia campus). Since 2024, Lecturer for the same course. January 2022 – September 2022 Permanent Registered Nurse, Health Directorate, temporarily assigned to the Public Health and Hygiene Service - Azienda USL di Reggio Emilia – IRCCS, Via Amendola 2, 42122 Reggio Emilia, Italy. Drafted emergency procedures for the management of healthcare processes during the COVID-19 pandemic. Managed contact tracing activities for confirmed COVID-19 cases and household contacts. Managed the regional database of individuals vaccinated against COVID-19 outside Italy. Regional reference professional within the Local Health Authority for resolving issues related to the issuance of EU Digital COVID Certificates (Green Passes) for citizens residing in the Province of Reggio Emilia. May 2010 – March 2021 Permanent Registered Nurse, Clinical Governance Unit, with responsibilities as Accreditation Facilitator and Assessor.- Azienda USL di Reggio Emilia, Via Amendola 2, 42122 Reggio Emilia, Italy Facilitator and assessor for internal audits across the departments of the Local Health Authority of Reggio Emilia, supporting the development, maintenance and evaluation of the Quality Management System in accordance with national and regional healthcare accreditation standards. Assessor appointed by the Regional Health and Social Agency of Emilia-Romagna to conduct external accreditation inspections in public and private healthcare facilities throughout the Emilia-Romagna Region, excluding those within the Province of Reggio Emilia. Conducted internal audits and periodic quality assessments across hospital departments and district healthcare services. Performed retrospective clinical audits on behalf of the Health Directorate to evaluate quality and performance indicators in accordance with local and regional regulations. Lecturer and tutor in training programmes for healthcare professionals on institutional accreditation and the use of document management systems. Project Manager for the planning and implementation of Continuing Medical Education (ECM) programmes. July 1996 – May 2010 Permanent Registered Nurse, Operating Theatre and Day Surgery Unit, Correggio District Azienda USL di Reggio Emilia, Via Amendola 2, 42122 Reggio Emilia, Italy. Worked as a scrub nurse, circulating nurse, and anaesthetic assistant within a multidisciplinary operating theatre. Managed the procurement of pharmaceuticals, medical devices, and implantable medical products. Liaised with suppliers of medical devices and healthcare products. Coordinated the collection, analysis, and reporting of operating theatre activity data. Qualified nurse in Evidence-Based Medicine (EBM) and Evidence-Based Nursing (EBN) research. Conducted retrospective clinical audits on behalf of the Health Directorate to assess quality and performance indicators in accordance with local and regional regulations. Quality and Training Coordinator for the Operating Theatre Service and the Department of Surgery.. March 1995 – June 1996 Registered Nurse (employed through a cooperative), Drug Addiction Service. Coopselios Cooperative, Via M. K. Gandhi 7, 42100 Reggio Emilia, Italy (assigned to the Drug Addiction Service of Azienda USL di Reggio Emilia). Provided direct nursing care to patients attending the Drug Addiction Service. November 1994 – January 1995 Fixed-term Registered Nurse, General Surgery Unit, San Sebastiano Hospital, Correggio Azienda USL di Reggio Emilia, Via Amendola 2, 42122 Reggio Emilia, Italy. Provided direct nursing care to surgical inpatients.
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Education and Training

Dates **November 2018 – April 2021**

Title of qualification awarded Master's Degree in Nursing and Midwifery Sciences (110/110 summa cum laude)

Principal subjects / Occupational skills covered Healthcare management competencies in education, healthcare organisation, and research within healthcare systems.

Master's thesis: "Evaluating the Effectiveness of Intermediate Care on Clinical and Organisational Outcomes: A Systematic Review."

Name and type of organisation providing education and training University of Modena and Reggio Emilia, Italy.

Level in national or international classification **2011 – 2014**

Master's Degree in Economics and Law for Business and Public Administration (92/110) Public Management.

Master's thesis: "Performance Measurement, Evaluation and Transparency Systems in Public Administrations: The Case of the Local Health Authority of Reggio Emilia."

University of Modena and Reggio Emilia, Italy.

1993 – 2010

Bachelor's Degree in Sociology (84/110)

General Sociology.

Bachelor's thesis: "Clinical Governance."

University of Bologna – Alma Mater Studiorum, Italy.

April 2010 – October 2010

Training Programme for Quality Management System Facilitators and Auditors in Healthcare Certification for conducting Quality Management System audits in accordance with UNI EN ISO standards in the healthcare sector. Competencies in planning and conducting quality audits within healthcare organisations.

Emilia-Romagna Regional Health Authority, Regional Health and Social Agency (ASSR), and CEPAS.

August 1996

Upper Secondary School Diploma in Tourism Services

State Vocational Institute Don Zeffirino Iodi, Reggio Emilia, Italy.

1992 – 1994

Diploma in Nursing

Regional School of Nursing, Reggio Emilia, Italy.

Professional Registration

Registered with the Order of Nursing Professions (OPI – Order of Nursing Professions, Italy) since 2 July 1994, Registration No. 2143.

Mother tongue (e) **Italian**

Other languages **English**

Self-assessment

European level ()*

Language

Language

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
B2	Good	B2	Good	B2	Fair	B2	Fair	B2	Fair

Personal skills and competences

Strong multidisciplinary competencies combined with effective interpersonal communication skills. Experienced in leading teams and facilitating collaborative group dynamics to foster a productive and positive working environment. Demonstrates a strong aptitude for teamwork, adaptability, and organisational flexibility, with a proactive approach to meeting organisational needs and achieving established objectives.

Organisational skills and competences	Strong process-oriented approach with a focus on continuous quality improvement based on the Plan–Do–Check–Act (PDCA) cycle. Experienced in planning and conducting quality audits and in organising and coordinating educational and training events. Good knowledge of healthcare research methodology and organisational processes within healthcare settings.
Technical skills and competences	Good knowledge of the organisation and governance of the Italian Public Administration, with particular expertise in healthcare management and quality systems.
Computer skills and competences	Proficient in the use of personal computers, internet navigation, epidemiological and scientific database searching, and the Microsoft Office Suite.
Artistic skills and competences	
Other skills and competences	
Driving license	
Other informations	

I hereby authorize the processing of my personal data in accordance with the Italian Legislative Decree No. 196 of 30 June 2003 (Personal Data Protection Code), as amended, and Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR), as well as for the purposes of compliance with Italian Legislative Decree No. 33 of 14 March 2013 concerning the transparency, publicity, and disclosure obligations of public administrations.